

Spamhaus Delisting

Step 1.

Go to this website www.spamhaus.org/lookup to directly visit the Blacklist Removal Center of spamhaus and input the needed IP address for checking.

- You can also use your domain name (**optional**) to check for your blacklist status.

Blocklist Removal Center

IP Address Lookup Tool. This lookup tool checks to see if the **IP Address** you enter is currently listed in the live Spamhaus IP blocklists: **SBL, XBL and PBL**.

Enter an IP Address

If your IP address is listed on one of our IP blocklists; SBL, XBL or PBL (collectively known as the 'Zen' blocklists), this lookup tool will tell you which one and will give you a link to information on what to do.

Domain Lookup Tool. This lookup tool checks to see if the **Domain** you enter is currently listed in the live Spamhaus Domain Blocklist (**DBL**).

Enter a Domain Name

If your Domain is listed on the Spamhaus Domain Blocklist (DBL), this Lookup tool will give you a link to information on what to do.

Step 2.

Click the highlighted blue text to know if your IP Address is available for removal request.

- Note that not all listed IP addresses are available for removal request some of it needs a settings reconfiguration on end-users side to be delisted.

Blocklist Removal Center

Blocklist Lookup Results

10.10.10.10 is not listed in the SBL

10.10.10.10 is listed in the PBL, in the following records:

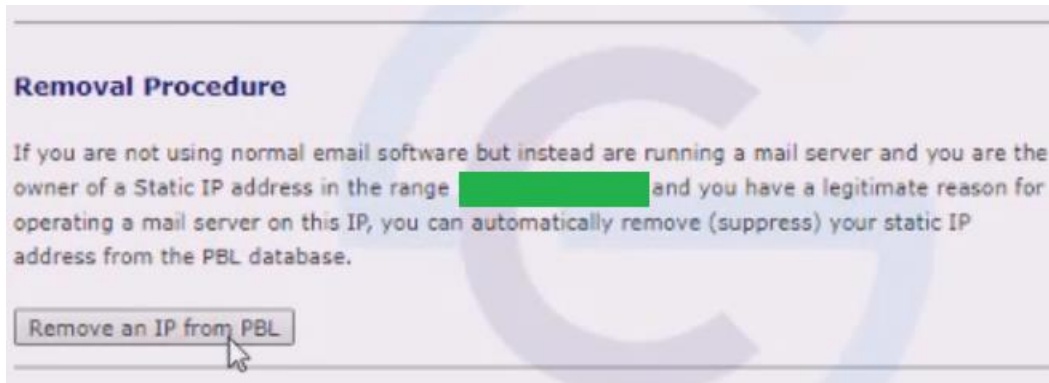
- [PBL1627616](#)

10.10.10.10 is listed in the XBL, because it appears in:

- [CBL Lookup](#)

Step 3.

Scroll on the middle of the page and find “**Removal Procedure**” then click the button to be redirected to the **Removal Request Form**.



Step 4.

Fill out the form with the needed information then click “**Submit**”.

- Please use a private email address and avoid using free email addresses.

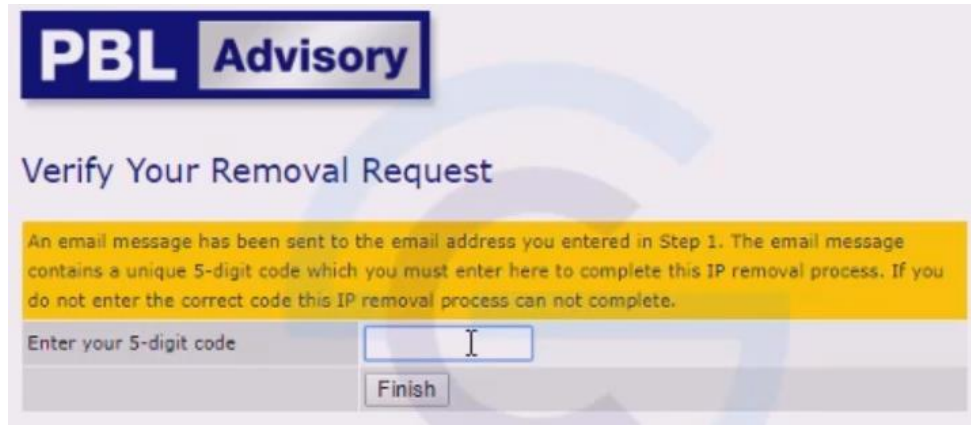
The screenshot shows the "Policy Block List IP Removal Form" with the following fields and options:

- IP Address to remove:** 182.18
- Your Email Address:** [Empty field]
- Use your real address at your own domain. Do not use a free email address (no gmail/hotmail/yahoo/etc.). See why.**
- This IP is in Country:** Please Select...
- This IP Address is:** Dynamic
- This IP Belongs to:** A Personal Computer
- Numbers Picture:** 9 90 94 1
- Enter the Numbers shown:** [Empty field]
- (If you cannot see the numbers picture above, make sure your web browser accepts cookies from www.spamhaus.org)**
- Submit** button

Next step: To verify this request, a confirmation email will be sent to the email address you entered above. The email will contain a token (5-digit code) which you must enter at Step 2 (Verify Request) to de-list this IP address. Without this code your request cannot be processed.

Step 5.

Check your email for the 5-Digit code in order to complete your removal request.

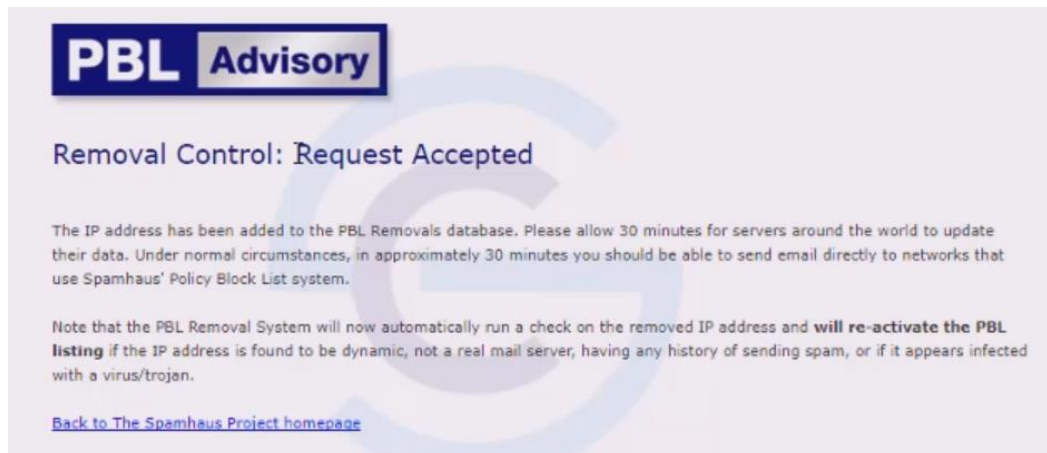


The screenshot shows a web page titled "PBL Advisory" with the heading "Verify Your Removal Request". A yellow banner contains the text: "An email message has been sent to the email address you entered in Step 1. The email message contains a unique 5-digit code which you must enter here to complete this IP removal process. If you do not enter the correct code this IP removal process can not complete." Below this is a form with the label "Enter your 5-digit code" and a text input field. A "Finish" button is located below the input field.

Step 6.

A landing page will be shown with the notice if your removal request is accepted.

- It will take 30 minutes to 1 hour for the propagation of IP delisting.



The screenshot shows a web page titled "PBL Advisory" with the heading "Removal Control: Request Accepted". The text reads: "The IP address has been added to the PBL Removals database. Please allow 30 minutes for servers around the world to update their data. Under normal circumstances, in approximately 30 minutes you should be able to send email directly to networks that use Spamhaus' Policy Block List system." Below this is a note: "Note that the PBL Removal System will now automatically run a check on the removed IP address and **will re-activate the PBL listing** if the IP address is found to be dynamic, not a real mail server, having any history of sending spam, or if it appears infected with a virus/trojan." At the bottom, there is a blue link: "[Back to The Spamhaus Project homepage](#)".